



Global Knowledge®



## About Global Knowledge

Global Knowledge is the worldwide leader in IT and business skills training. We deliver via training centers, private facilities, and the Internet, enabling our customers to choose when, where, and how they want to receive training programs and learning services.

Our core training is focused on Cisco, Microsoft, Nortel, VMware, Red Hat, business process improvement, and leadership development. Our IT courses include networking, programming, operating systems, security, and telephony. Our business skills courses feature project management, ITIL, people management, and business analysis. Our more than 1,200 courses span foundational and specialized training and certifications.

In 2006, we acquired Azlan Training, which established us as Europe's largest IT training provider. In 2007, we expanded our global footprint to include IT training, consulting, and services in the Middle East and Africa through the acquisition of Synergy Professional Services. Via the 2009 acquisition of Nexient Learning, we became the largest corporate training provider in Canada.

Founded in 1995, Global Knowledge employs more than 1,300 people worldwide and is headquartered in Cary, N.C. The company is owned by New York-based investment firm Welsh, Carson, Anderson, and Stowe.

### Company Locations

The Global Knowledge corporate headquarters are located in Cary, North Carolina, Canadian headquarter are in Toronto, and EMEA headquarters are in London.

#### MEA Locations:

Training centers in Cairo, Dubai, Riyadh, Jeddah and Damman

#### International Locations:

Austria, Belgium, Canada, Denmark, Egypt, France, Germany, Ireland, Netherlands, Norway, Saudi Arabia, Spain, Sweden, United Arab Emirates, the United Kingdom; and Colombia, Japan, Korea, Malaysia, Mexico, Singapore, and Venezuela via partnership.

#### MEA Locations:

**Cairo:**  
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**P.O. Box** 11341  
Cairo - Egypt  
**T** +202 (2) 290 2163/48  
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[www.globalknowledge.com.eg](http://www.globalknowledge.com.eg)

**Dubai:**  
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**P.O. Box** 500716  
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**T** +971 (4) 366 4550  
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**Riyadh:**  
Diplomatic Quarter,  
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**P.O. Box** 17969  
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# Why Choose Global Knowledge?

## Why Choose Us for Your IT and Business Training?

Global Knowledge is the worldwide leader in IT and business skills training. No other training provider is as dedicated as we are to providing customers with the absolute best training experience. With our unique brand of IT and Business Training, you can:

### Learn from the Best Instructors

- More CCIE, CCSI, MCSE, MCSA, and MCITP instructors than any other training provider. All Microsoft instructors are MCTs.
- Our Project Management course instructors are experienced, PMP®-certified professionals.
- Many of our instructors are also consultants, bringing their real-world knowledge, tips, and best practices into the classroom.

### Engage with Custom, Hands-On Labs and Exercises

- Cisco and Microsoft Authorized courseware is enhanced with custom labs and exercises to maximize hands-on training and dramatically improve your learning experience.
- Millions of dollars are invested in the best equipment, allowing you to configure and troubleshoot cutting-edge routers, switches, IP phones, optical and security equipment, and much more.
- Our Business Training courses feature in-class case studies and exercises so you can practice what is preached.

### Choose from Robust Delivery Options

- Premium content and expert instruction are offered via open-enrollment classrooms; live web-based virtual classrooms; private on-site instruction; and self-paced learning on CD.
- We also can provide a tailored, blended learning solution that best meets your needs.

### Train Your Entire Team or Company with Our Worldwide Solutions

- Classroom training centers located in 23 countries; online and on-site instruction worldwide; courses can be taught in 11 different languages.
- Proven capability to deliver timely, consistent, and high-quality training solutions to the individual, to teams, and to a globally dispersed workforce.
- Clients include more than 75% of Fortune 500 companies; Federal, State, and Local government agencies; and U.S. Air Force, Army, Navy, Marines, and Coast Guard military branches.

### Select from More Than 1,200 Courses

Our broad and deep training portfolio spans foundational and specialized training and certifications.

#### Our IT Training includes:

- Cisco
- Microsoft
- VMware
- Nortel/Avaya
- Citrix
- Iron Port
- EC-Council
- Networking & Wireless
- Programming
- Operating
- Systems
- Security
- VoIP
- Telephony

#### Our Business Training includes:

- Project Management
- ITIL
- People Management
- Business Analysis
- Business Process Improvement
- Leadership Development

## Experience Award-Winning Training

- VMware Global Education Partner of the Year.
- Cisco Global Learning Partner of the Year.
- Training Industry.com List of Top 20 Companies.
- Training Industry.com Top 20 IT Training Company.
- EC-Council Most Outstanding Accredited Training Centers

\* From a Q4 2009 survey of the "IT Professional Advisory Panel," a blind panel comprised of IT professionals. Survey data collected by Vision Critical LLC.



Learning Solutions

